

Date Received	Summary of complaint	Current Position/ Outcome	Response
10/05/2022	Appeal against level of ill health early retirement awarded	WYPF referred back to employer to reconsider. Employer provided replacement ill health certificate, same tier awarded.	No action required
20/05/2022	Appeal against NYPF applying reductions to the deferred pension even though member is taking voluntary redundancy	WYPF advised that member has notified them they no longer wants to pursue IDR	No action required
16/06/2022	Appeal against NYPF for historical errors encountered in calculating their benefits and lost interest being so low	WYPF have referred back to NYPF to consider a compensation payment. They mentioned £1,000 to member so we didn't have a choice really.	Apology and compensation of £1000 paid.
01/07/2022	Appeal against ill health early retirement being declined	Appeal declined, upheld NYCC position NOT to award ill health. Stage 2 appeal was received 09/05/2023	Letter sent upholding stage 1 decision but saying if can produce new medical evidence then can reapply
18/07/2022	Appeal against ill health early retirement being refused as he's already in receipt of his pension.	WYPF referred case back to employer	Ill health early retirement granted
08/08/2022	Appeal against ill health early retirement being refused despite current Fund granting Tier 1 from active status	WYPF referred back to employer to reconsider & include medical evidence from current Fund	Ill health early retirement granted
22/08/2022	Appeal against NYPF overquoting pension and lump sum due to CARE data being posted to record incorrectly.	WYPF declined appeal. NYPF position upheld Stage 2 was received from Unison 21/04/2023	Offered compensation of £250 but declined. Compensation offer now accepted
30/11/2022	Appeal against level of ill health early retirement awarded	Employer completed revised medical certificate, same level awarded. Stage 2 appeal was received 19/04/2023 -	Upheld employer decision regarding level of ill health awarded
31/03/2023	Appeal via a redress company against NYPF for transferring member's benefits to an overseas pension scheme as has now lost it all.	Still awaiting response from WYPF	